

Internet Banking

How to Register



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UNION BANK LTD
SHARIAH BASED BANK
Local Bank Global Opportunity

Information and Communication Division



Security Tips

Internet banking makes it quick, easy and convenient for you to manage your finances. No matter where you are or what time it is, you can check your balance and transfer funds all with a few simple clicks on your mouse or taps on your smartphone with Internet banking.



Security Tips??

The most three (03) important security measurements are:

- Always use a **computer** or **device** that you trust.
- Always **log out** after finishing an online banking session.
- In case of **suspicious activity** please contact UBL Support team immediately.

***No matter where you go, you can manage your money online with confidence and security with Union Bank Limited Internet Banking ***

Go green & Save your time!

1. Registration Process:

Registration Process:

Please go to the Union Bank limited Internet Banking login page and click <http://ibanking.unionbank.com.bd/> if you are a new user then click "Not registered? Please sign up here..." for new registration.

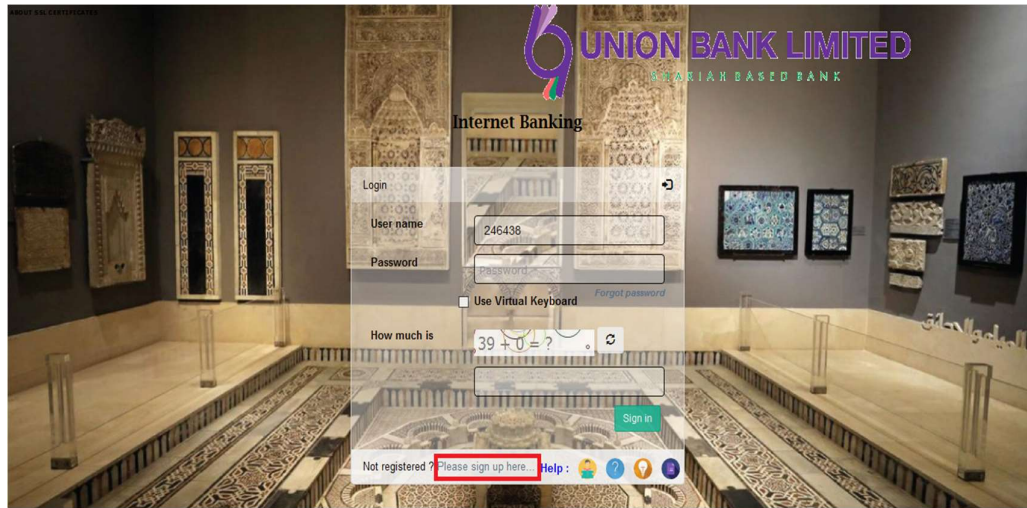


Figure 01: UBL IB Homepage

Information for completing the Registration Process:

- Input Account Number (UBL Mudaraba Savings/Al Wadiah Current Account)
- CIS ID According to your Account Number (Please ask from respective Account Opening Branch)
- A valid E-mail Id registered with bank (Must be Linked in CBS)
- An updated Mobile Number registered with bank (Must be Linked in CBS)
- Then put Captcha result and press **Register**.

Figure 02: Register Now

Registration Successful Process:

Once you have clicked Register button you will find the below page (Figure 03) that showing you have successfully registered to our Internet Banking facility. And also find a message that “An email was sent to” your given email (at the time of registration) where you will find a Reference number. Please take the Reference No and get back to respective UBL Branch where you have opened the Account.

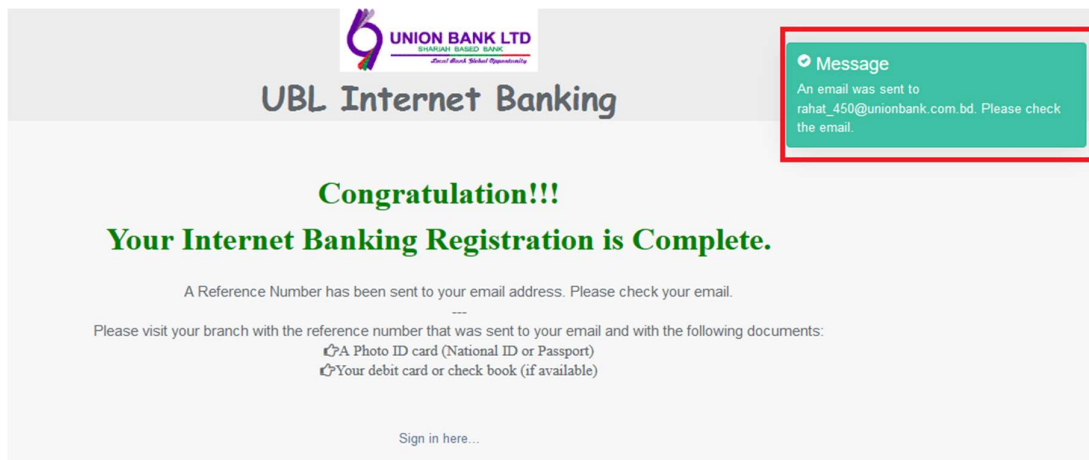


Figure 03: Successfully Registered

- A reference number is sent to the provided valid e-mail ID of the user. The user should download & print the pdf form from Internet Banking section of Union Bank Limited official website or collect the form from respective branch, fill it up properly & put the user information & reference number in that form.
 - With the properly filled up form, submit it to the IB officer of the branch.
1. Once your User has been activated, an email will be sent to Client email address along with User Name & Password.

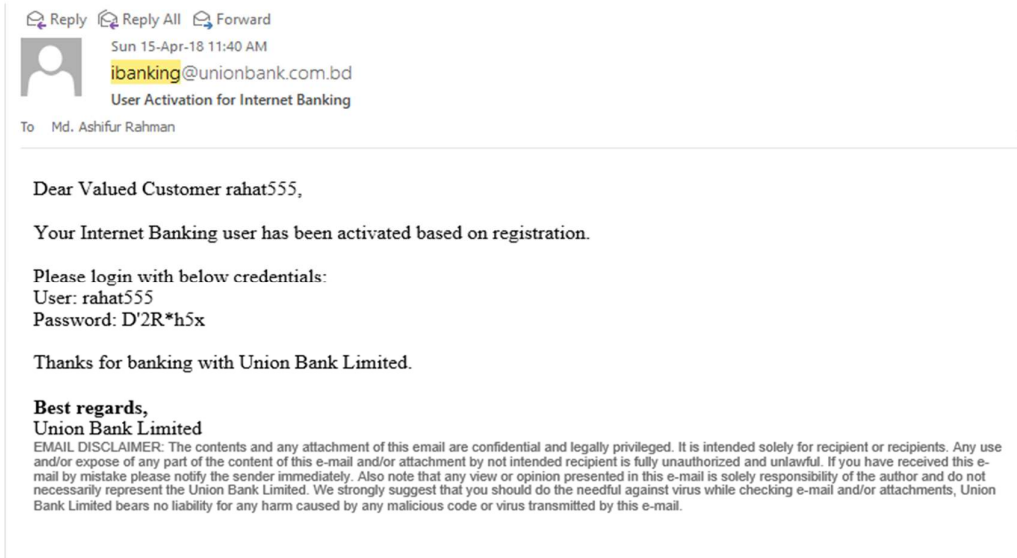


Figure 10: User Activation Mail

- Client can login now with their USER NAME & PASSWORD from Internet banking website (<http://ibanking.unionbank.com.bd>).

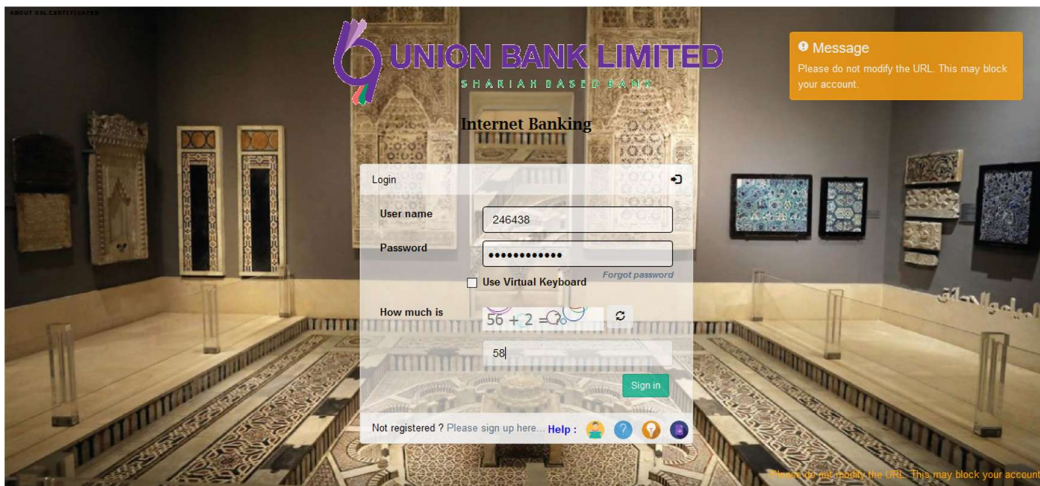


Figure 11: First time login with temporary password

- After clicking “Sign in” you will be asked to give a secured PIN NUMBER of 6 Digit, which is very confidential and please remember the given PIN NUMBER because you will have asked to put the given PIN NUMBER every time when your login. This is required for secured transaction. (Do not disclose the PIN NUMBER).

Secondary Identification Details

Please note that, it is important that you remember this number. It should contain 6 digits. Everytime you login for your internet banking, part of this number [any two digits of the total number] will be asked.

Secured Numbers

Figure 12: Enter Secured PIN NUMBER (Secondary Authentication)

Then the User have to set a security code consists of 6-digits. The user should memorize this security code & every time ibanking user tries to login in IB, a random 2 digits of that security number will be asked to put on the appropriate place in order to login successfully.

4. Saving your secured PIN NUMBER Client will get Password Change option. Enter your previous password (provide in your Email ID) then give your New Password of your own choice, confirm New Password then select “Change”. Please make sure your password match the policy i.e. keep at least one CAPITAL LETTER, a number and a special character like @_\$.

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Good Bank. Better Opportunity.

UBL Internet Banking
Force Password Change

Message
Please change your existing password

.....
Password Policy
Password matched

.....
Strong password!
.....

Figure 13: Force Password Change

5. You will get a message that “Password Changed Successfully”. Then login with your new password.

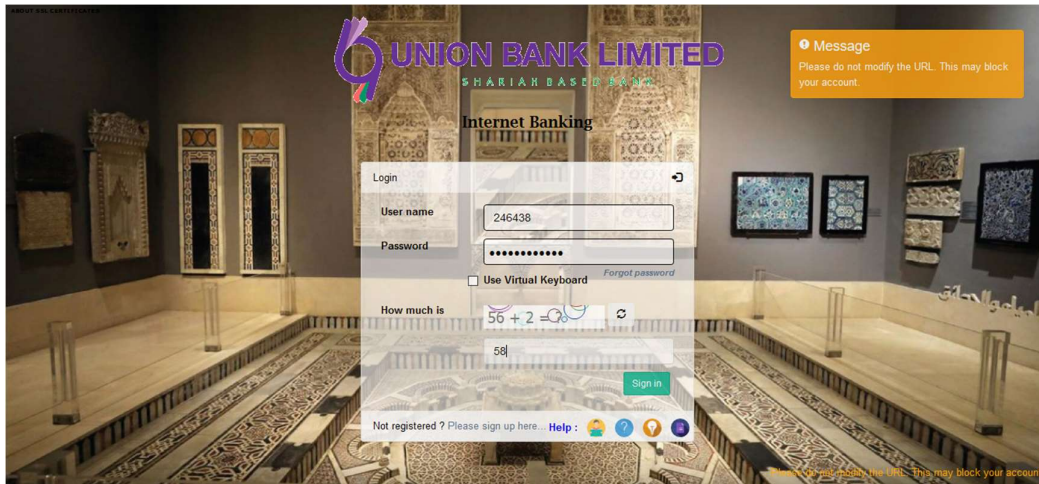


Figure 14: Login with Client Password

1. Then enter your Secured Number's Fourth & third digit i.e. if your security number was 896963 then enter 69. This is not necessary to put 3rd & 4th digit every time, it will be changed like 1st & 2nd or 5th & 6th. you will have asked to put the given PIN NUMBER every time when your login so do not forget the Pin Number.

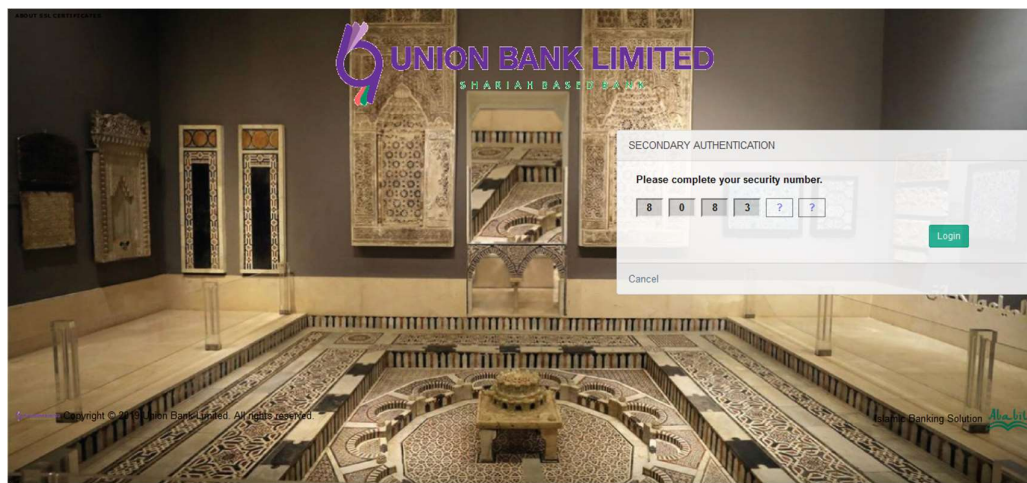


Figure 15: Secondary Authentication with your Secured PIN NUMBER

2. Entering your Secured number, you will be login to your Union Bank Internet Banking Home page.

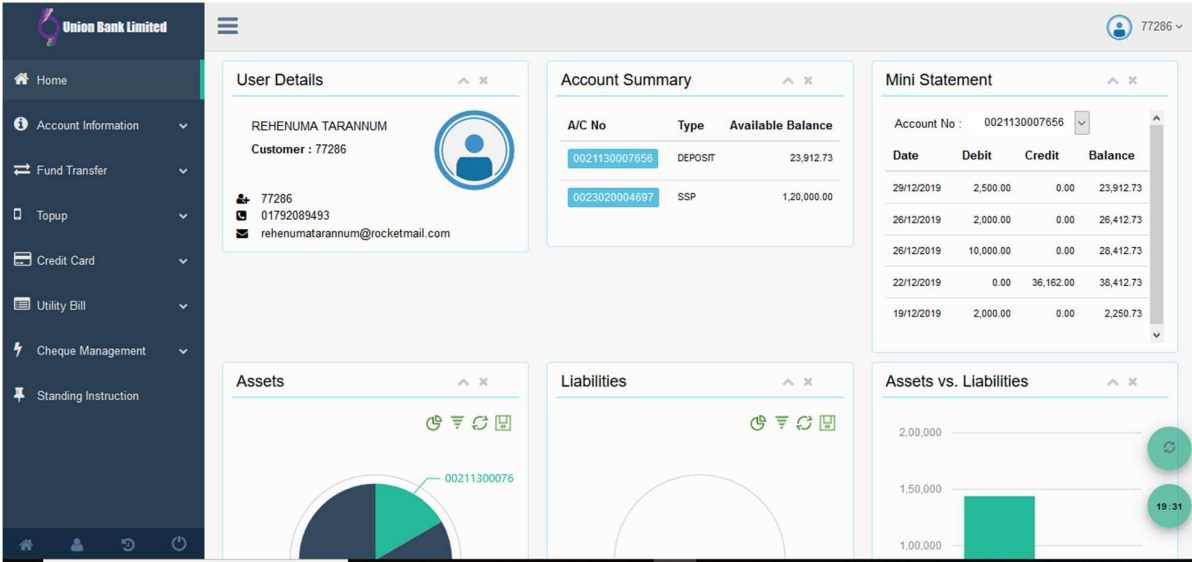


Figure 16: Union Bank Internet Banking Client Home page

***For registration and further details please contact your home branch.

Fraud Alert:

There have been cases of frauds requesting for personal account details. We would never ask you to reveal account information such as your password, security code or user details. If you receive any suspicious calls or emails, please contact Union Bank immediately.